

1. New terms

Some terms have changed with the new library catalogue (iBistro):

iBistro

iBistro is the name of the new Central Highlands Regional Library catalogue.

SWIFT

Central Highlands Regional Library Corporation (CHRLC) is a member of the Swift Consortium, a group of Victorian libraries who have joined together to purchase the same library computer system. You can search the catalogues of all the SWIFT libraries through iBistro.

User ID

Your **user ID** is the number on your library card and starts with 35/

PIN

You need a PIN to access your own account (**My Account**). If you already have a PIN it will stay the same; if you don't have a PIN you will need to contact library staff to get one. New members' PINS will be the last 4 numbers of the user ID (library card number). You can change your PIN yourself through the web catalogue at any time.

Holds

Reservations are now called **holds**.

My Account

My Account is your membership record. It has your list of items borrowed, holds placed, and any bills on your card.

Bills

A bill is any money owing on your card. It might be for a late return of an item or a charge for a lost or damaged item.

Checkouts

Any items on loan to you are called **checkouts**. Your checkouts are listed in My Account.